## Small General Service

The small commercial rate, General Service (GA), is for small business customers that use less than 50 kW in demand, and a demand charge will be added to make it a three-part rate.

| Description | Current | New (April 2025) |
|---|---|---|
| **Small General Service (GA)** | | |
| Customer Charge ($/month) | $25.00 | $26.00 |
| Demand Charge ($/kW) | N/A | $12.21 |
| Summer/On-Peak Energy Charge ($/kWh) | $0.1126 | $0.0705 |
| Non-Summer/Off-Peak Energy Charge ($/kWh) | $0.0926 | $0.0605 |

### What is a Three-Part Rate Structure?

The new, approved rates for GA (small commercial) customers include the adoption of a three-part electric rate that charges customers for their share of the total electricity Santee Cooper must provide during peak times. The three-part rate also increases customers' ability to lower their bills by changing when they use the most electricity each day.

The three-part rate divides billed amounts between the cost to serve the customer account (customer charge), the total amount of electricity consumed by that customer over a customer's monthly billing cycle (energy charge), and – new – the most electricity the customer uses at one time during their monthly billing cycle (demand charge).

Here's the three-part rate breakdown (actual amounts are in the chart above):

1. **Customer Charge** (flat rate): The customer charge is a fixed charge unrelated to energy usage. It covers ongoing fixed charges, such as billing, accounting, collections and customer service, as well as some fixed installation and upkeep costs for things including meters, wires and transformers.
2. **Energy Charge** (kWh): The energy charge covers the amount of electricity used during a billing period and variable costs of producing electricity, including purchased power and a base amount for fuel. It's calculated by multiplying the total energy used by the per-kWh charge for the month. The energy charge will vary if you use more or less electricity.
3. **Demand Charge** (kW): Demand is measured in kilowatts (kW) and represents the maximum amount of energy you used over the highest 30 minutes each month. The demand charge is determined by multiplying the maximum demand you incurred by the demand rate.

We created and approved a new experimental rate for low-load factor customers that meets the requirements of the GA rate. This experimental, voluntary two-part rate provides an alternative option for customers with very low usage and/or load factors that will mitigate bill increases for those customers.

| Description | New GA-LL-25 (April 2025) |
|---|---|
| **Experimental Low Load Factor Rate - Small General Service (GA)** | |
| Customer Charge ($/month) | $45.00 |
| Demand Charge ($/kW) | - |
| On-Peak Energy Charge ($/kWh) | $0.1973 |
| Off-Peak Energy Charge ($/kWh) | $0.1773 |